

Sheryl L. Spiller, Acting Director

Statistical Report April 2012

Bureau of Contract and Technical Services



## **County of Los Angeles**

## **Department of Public Social Services**

# **Statistical Report**

This publication was prepared by: Information and Statistical Services Section Eligibility Systems Division Hayward Gee

Questions regarding this publication may be addressed to: Information and Statistical Services Section (562) 908-5820

This publication is available on the Los Angeles County Department of Public Social Services web site: http://www.ladpss.org/dpss/ISS/default.cfm

## Statistical Report Table of Contents

Charts	<u>:</u>
Aided	Caseload
<u>A</u>	II Aids - Cases, Persons and Expenditures
<u>C</u>	aseload Characteristics
<u>C</u>	ash Aid Programs - Cases Aided by District
<u>s</u>	upplemental Programs - Cases Aided by District
<u>C</u>	ash Aid Programs - Persons Aided by District
<u>s</u>	upplemental Programs - Persons Aided by District
<u>lr</u>	n-Home Supportive Services Caseload by Office
pplic	ation Processing
<u>A</u>	pplication Processing Summary
<u>C</u>	alWORKs Application Processing by District
<u>C</u>	Seneral Relief Application Processing by District
E	lefugee Cash Assistance Application Processing by District
<u>N</u>	ledical Assistance Only (MAO) Application Processing by District
<u>C</u>	alFresh Application Processing by District
<u>lr</u>	n-Home Supportive Services Application Processing by Office
ermir	nations
<u>C</u>	ash Aid Programs - Terminations by District
<u>S</u>	upplemental Programs - Terminations by District
raph	<u>s:</u>
<u>P</u>	ersons Aided - All Aids Combined
<u>P</u>	ersons Aided - CalWORKs
<u>P</u>	ersons Aided - General Relief
<u>P</u>	ersons Aided - Refugee
	ersons Aided - CAPI
<u>P</u>	ersons Aided - Medi-Cal Only
<u>P</u>	ersons Aided - CalFresh
	ersons Aided - IHSS
<u>L</u>	nemployment Rate - Los Angeles County
Bloss	ary



#### **All Aids Cases, Persons and Expenditures** April 2012

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only*	CalFresh	In-Home Supportive Services	Unduplicated Caseload All Aids**
Cases		176,621	104,037	411	4,730	724,869	495,610	178,827	1,383,359
Persons		431,619	104,699	463	5,289	1,698,100	1,062,493	178,827	2,423,481
Expenditures (mill	lions)	\$85.81	\$21.92	\$0.14	\$4.09		\$164.22	\$146.72	\$422.90
Cost Per Case		\$485.82	\$210.68	\$352.45	\$865.41		\$331.35	\$820.47	\$305.71
				Comparison	with Prior Mon	th			
Cases:	This Month	176,621	104,037	411	4,730	724,869	495,610	178,827	1,383,359
	Last Month	177,193	105,183	409	4,679	725,131	498,323	179,577	1,386,385
	Change	-0.3%	-1.1%	0.5%	1.1%	0.0%	-0.5%	-0.4%	-0.2%
Persons:	This Month	431,619	104,699	463	5,289	1,698,100	1,062,493	178,827	2,423,481
	Last Month	433,157	105,869	467	5,237	1,698,376	1,067,474	179,577	2,426,841
	Change	-0.4%	-1.1%	-0.9%	1.0%	0.0%	-0.5%	-0.4%	-0.1%
Expenditures: (millions)	This Month	\$85.81	\$21.92	\$0.14	\$4.09		\$164.22	\$146.72	\$422.90
	Last Month	\$86.64	\$22.48	\$0.15	\$4.12		\$165.38	\$154.83	\$433.59
	Change	-1.0%	-2.5%	-3.9%	-0.6%		-0.7%	-5.2%	-2.5%

DPSS Approved Caseload. CalWORKs recipients are automatically eligible for Medi-Cal and are not counted here, except for MAO recipients attached to CalWORKs cases.

These are unduplicated counts of cases and persons that received aid in the month. A family aided in more than one category is counted only once. There is one exception: A few thousand families recieve both Medi-Cal and CalFresh under separate case numbers.



#### DPSS Caseload Characteristics Los Angeles County Totals April 2012

		CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Total Aided								
	Cases	176,621	104,037	411	4,730	724,869	495,610	178,827
	Persons	431,619	104,699	463	5,289	1,698,100	1,062,493	178,827
Age of Aided Persons								
	Under 1	18,275				50,889	27,975	11
	1-2	47,592			1	101,101	80,783	90
	3-5	70,599			2	146,649	126,755	510
	6-12	122,409	1		9	284,685	231,341	3,504
	13-15	44,680			6	111,539	82,608	1,742
	16-17	29,406	2		5	74,672	52,946	1,204
	18	6,858	2,112	8		43,153	22,008	677
	19	3,992	3,322	10	3	38,800	16,812	731
	20	4,986	3,696	13	4	35,575	15,859	759
	21-59	82,142	90,006	402	731	557,686	369,660	43,263
	60-65	610	5,285	23	521	33,053	21,880	17,799
	Over 65	70	275	7	4,007	220,298	13,866	108,537
	Total	431,619	104,699	463	5,289	1,698,100	1,062,493	178,827
Average Age of Aided Adults								
	Average Age	31	39	36	71	51	37	68
Gender of Aided Persons								
	Male	18,044	69,587	233	1,810	279,631	188,739	61,679
Adult	Female	72,507	35,109	230	3,456	531,406	271,346	110,087
	Male	170,302	3		14	446,572	302,535	4,684
Children	Female	170,765			9	440,491	299,872	2,377
	Total	431,619	104,699	463	5,289	1,698,100	1,062,493	178,827



#### DPSS Caseload Characteristics Los Angeles County Totals April 2012

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	In-Home Supportive Services
Citizenship Status of Aided Persons							
Citizen	411,749	96,568		16	1,184,011	976,845	N/A
Legal Immigrants	19,434	8,097	455	5,261	192,559	84,976	N/A
Other	377	31	7	10	1,412	648	N/A
Undocumented Immigrants	59	3	1	2	320,118	24	N/A
Total	431,619	104,699	463	5,289	1,698,100	1,062,493	N/A
Primary Language of Aided Cases							
( Blank )							
Armenian	3,105	1,592	122	1,124	20,057	8,277	30,780
Cambodian	563	33		17	2,363	1,114	2,190
Chinese	423	128	35	161	23,426	3,298	14,146
English	108,842	96,106	94	325	335,403	315,381	67,364
Farsi	275	128	68	103	3,931	913	5,761
Korean	148	137	7	178	11,111	1,054	4,622
Other	357	93	20	115	4,750	985	2,865
Russian	250	100	22	178	4,315	699	7,319
Spanish	62,167	5,494	43	2,405	305,133	160,813	36,000
Tagalog	30	41		91	5,287	453	4,249
Vietnamese	461	185		33	9,093	2,623	3,531
Total	176,621	104,037	411	4,730	724,869	495,610	178,827
Ethnic Origin of Aided Persons							
( Blank )							
American Indian / Alaskan Native	422	469			1,360	1,676	382
Asian	11,580	2,421	74	663	144,692	43,225	34,634
Black	86,884	43,862	32	66	120,698	197,109	31,127
Hispanic	285,018	32,504	46	2,704	1,212,897	680,095	49,906
Other	13,475	7,788	17	163	64,809	38,937	
White	34,240	17,655	294	1,693	153,644	101,451	62,778
Total	431,619	104,699	463	5,289	1,698,100	1,062,493	178,827



## Cash Aid Programs Cases Aided by District

April 2012

		CalW	/ORKs			Gener	al Relief		Refugee	CAPI
District*	Total	Two Parent**	Zero Parent***	All Other***	Total	Employable	Unemployable	Unknown		
002 Glendale	6,596	1,723	1,585	3,288	5,028	1,605	3,261	162	216	
003 Pasadena, San Fernando	2,564	183	831	1,550	8,873	3,379	5,001	493		
011 East Valley, Santa Clarita	10,340	909	4,473	4,958						
034 Lancaster Main District	11,734	1,083	2,826	7,825	6,168	3,145	2,560	463		
082 West Valley	8,532	736	3,494	4,302						
Division I	39,766	4,634	13,209	21,923	20,069	8,129	10,822	1,118	216	
012 Exposition Park	7,902	399	2,575	4,928						
038 Metro North	10,080	749	5,472	3,859					113	
060 Rancho Park	5,192	413	1,433	3,346	7,426	2,834	4,202	390		
010 Wilshire					5,247	2,031	2,988	228		4,730
014 Civic Center					6,481	1,492	4,849	140		
Division II	23,174	1,561	9,480	12,133	19,154	6,357	12,039	758	113	4,730
005 Belvedere	4,683	356	1,908	2,419						
006 Cudahy	6,185	434	2,574	3,177	2	1	1			
013 Metro Family	9,265	406	4,961	3,898						
015 Metro East Main Office	12,592	832	6,087	5,673	7,562	3,382	3,563	617		
017 Florence	7,895	427	3,900	3,568						
040 Norwalk	6,729	687	1,777	4,265						
070 Metro Special					13,487	4,991	7,820	676		
Division III	47,349	3,142	21,207	23,000	21,051	8,374	11,384	1,293		
008 Southwest Special	2			2	12,784	5,246	6,897	641		
026 Compton	10,222	654	3,647	5,921						
027 South Central	7,247	349	2,508	4,390	3,384	1,434	1,715	235		
031 South Family	10,475	671	3,647	6,157					11	
062 Paramount	5,081	360	1,596	3,125						
083 Southwest Family	13,312	778	4,005	8,529					11	
007 South Special					17,632	7,976	8,548	1,108		
Division IV	46,339	2,812	15,403	28,124	33,800	14,656	17,160	1,984	22	
004 El Monte	6,269	468	2,432	3,369						
020 San Gabriel Valley	4,826	538	1,853	2,435	6,548	3,160	2,924	464	60	
036 Pomona	8,898	733	2,836	5,329	3,415	1,555	1,664	196		
Division V GAIN Regions	19,993	1,739	7,121	11,133	9,963	4,715	4,588	660	60	
Total	176,621	13,888	66,420	96,313	104,037	42,231	55,993	5,813	411	4,730

<sup>\*</sup> Numbers for Main Districts include both Main and Branch offices.

<sup>\*</sup> This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common.

<sup>\*\*</sup> All parents/adults in these familes are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

<sup>\*\*\*\*</sup> This category includes all other familes not included in the first two.



# Supplemental Programs Cases Aided by District April 2012

	Medical		CalFresh		Total All Aids
District*	Assistance Only**	Total	PACF	NACF	Cash and Supplemental (Duplicated)***
002 Glendale	34,146	22,130	3,975	18,155	68,116
003 Pasadena, San Fernando	11,531	18,163	1,406	16,757	41,131
011 East Valley, Santa Clarita	28,588	24,064	6,070	17,994	62,992
034 Lancaster Main District	18,536	27,059	5,546	21,513	63,497
082 West Valley	52,540	23,611	5,079	18,532	84,683
090 Northridge Regional Medi-Cal District	28,234	1		1	28,235
Division I	173,575	115,028	22,076	92,952	348,654
10 Wilshire	22,220	16,834	13	16,821	49,031
012 Exposition Park	1,698	8,569	3,915	4,654	18,169
14 Civic Center	12.941	7.389		7,389	26,811
016 Medi Cal Outreach	6,073	.,		.,	6,073
038 Metro North	11,011	12,645	6,027	6,618	33,849
060 Rancho Park	19,723	21,013	2,884	18,129	53,354
80 Medi-Cal Long Term District	40,816	1	,	1	40,817
89 Medi-Cal Mail-In Application Center	1,090	_		_	1,090
92 Hawthorne Medi-Cal District	69,538	3		3	69,541
Division II	185,110	66,454	12,839	53,615	298,735
05 Belvedere	39,003	19,702	2,496	17,206	63,388
06 Cudahy	16,044	12,894	3,404	9,490	35,125
113 Metro Family	20,499	12,365	4,401	7.964	42,129
15 Metro East Main Office	6,524	23,681	6,738	16,943	50,359
017 Florence	13,270	13,169	4,051	9,118	34,334
040 Norwalk	24,321	13,677	3,626	10,051	44,727
70 Metro Special	27,711	33,916	4	33.912	75,114
Division III	147,372	129,404	24,720	104,684	345,176
007 South Special	111,012	21,019	21,120	21,019	38,651
08 Southwest Special	36,155	29,029	9	29,020	77,970
026 Compton	24.963	18,328	5,256	13,072	53,513
027 South Central	8.066	15,299	3,305	11.994	33,996
331 South Family	21,360	20,044	5,436	14,608	51,890
062 Paramount	14,589	9,964	2,567	7,397	29,634
083 Southwest Family	3,103	14,087	6,890	7,197	30,513
Division IV	108,236	127,770	23,463	104,307	316,167
004 El Monte	38,288	14,841	3,344	11,497	59,398
20 San Gabriel Valley	25,053	20,247	2,605	17,642	56,734
36 Pomona	31,640	21,865	4,937	16,928	65,818
Division V GAIN Regions	94,981	56,953	10,886	46,067	181,950
Eligibility Systems Division	715	00,000	10,000	30,007	715
DPSS Total****	709,989	495,609	93.984	401,625	1,670,224
Department of Health Services	832	1	00,004	101,023	833
Department of Children and Family Services	14,048	1		1	14,048
Grand Total****	724,869	495,610	93,984	401,626	1,685,105
Grand Iolai***	124,809	493,010	93,984	401,020	1,085,105

Numbers for Main Districts include both Main and Branch offices.

The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

<sup>\*\*\*</sup> This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

<sup>\*\*\*\*</sup> DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



# Cash Aid Programs Persons Aided by District April 2012

			Call	WORK	s				Gener	al Relief		Refugee	CAPI
	Total	Two P	arent**	Zero	Parent***	All Ot	her***						
istrict*	Total	Adult	Children	Adult	Children	Adult	Children	Total	Employable	Unemployable	Unknown		
002 Glendale	17,113	2,799	3,029	26	2,959	2,716	5,584	5,183	1,662	3,357	164	258	
003 Pasadena, San Fernando	6,045	274	386	4	1,610	1,096	2,675	8,955	3,417	5,045	493		
011 East Valley, Santa Clarita	25,561	1,462	1,867	69	9,163	3,805	9,195						
034 Lancaster Main District	31,200	1,649	2,537	49	5,714	5,627	15,624	6,211	3,169	2,577	465		
082 West Valley	20,826	1,186	1,480	63	7,026	3,365	7,706						
Divis	on I 100,745	7,370	9,299	211	26,472	16,609	40,784	20,349	8,248	10,979	1,122	258	
012 Exposition Park	18,484	580	884	36	4,981	3,194	8,809						
038 Metro North	22,597	1,157	1,421	60	10,545	2,912	6,502					115	
060 Rancho Park	11,583	639	778	20	2,576	2,273	5,297	7,451	2,848	4,213	390		
010 Wilshire								5,304	2,052	3,024	228		5,28
014 Civic Center								6,492	1,497	4,856	139		
Divisi	on II 52,664	2,376	3,083	116	18,102	8,379	20,608	19,247	6,397	12,093	757	115	5,28
005 Belvedere	11,595	543	772	21	3,914	1,759	4,586						
006 Cudahy	15,247	662	972	24	5,177	2,278	6,134	2	1	1			
013 Metro Family	21,952	639	809	17	10,482	2,759	7,246						
015 Metro East Main Office	30,705	1,224	1,773	59	12,851	3,978	10,820	7,606	3,399	3,589	618		
017 Florence	19,710	665	941	33	8,436	2,317	7,318						
040 Norwalk	17,030	1,088	1,438	17	3,533	3,108	7,846						
070 Metro Special								13,531	5,008	7,846	677		
Divisio	n III 116,239	4,821	6,705	171	44,393	16,199	43,950	21,139	8,408	11,436	1,295		
008 Southwest Special	5					2	3	12,830	5,264	6,922	644		
026 Compton	25,381	1,020	1,426	60	7,673	4,111	11,091						
027 South Central	18,061	513	805	32	5,466	2,665	8,580	3,395	1,438	1,722	235		
031 South Family	25,243	1,022	1,410	36	7,515	4,351	10,909					12	
062 Paramount	12,395	566	794	13	3,168	2,151	5,703						
083 Southwest Family	31,173	1,139	1,639	38	7,913	5,772	14,672					11	
007 South Special								17,708	8,006	8,590	1,112		
Divisio	112,258	4,260	6,074	179	31,735	19,052	50,958	33,933	14,708	17,234	1,991	23	
004 El Monte	15,618	700	1,038	24	4,956	2,495	6,405						
020 San Gabriel Valley	11,816	760	1,111	21	3,737	1,790	4,397	6,600	3,179	2,956	465	67	
036 Pomona	22,279	1,096	1,666	21	5,634	3,902	9,960	3,431	1,561	1,674	196		
Division V GAIN Reg	ons 49,713	2,556	3,815	66	14,327	8,187	20,762	10,031	4,740	4,630	661	67	
1	otal 431,619	21,383	28,976	743	135,029	68,426	177,062	104,699	42,501	56,372	5.826	463	5,28

Numbers for Main Districts include both Main and Branch offices.

This category includes families that have two aided, GAIN Sactioned or time-limited, non-disabled parents with at least one child in common. All parents/adults in these familes are excluded or ineligible to aid for reasons other than GAIN sanction or time limits. This category includes all other familes not included in the first two.



# Supplemental Programs Persons Aided by District April 2012

	Medical		CalFresh		Total All Aids
District*	Assistance Only**	Total	PACF	NACF	Cash and Supplemental (Duplicated)***
002 Glendale	68,616	46,494	10,418	36.076	137,664
03 Pasadena, San Fernando	24,816	26,782	3,172	23,610	66,598
11 East Valley, Santa Clarita	75,182	58,807	14,265	44.542	159,550
34 Lancaster Main District	56,815	64,969	13,716	51,253	159,195
82 West Valley	118,240	55.895	11.942	43,953	194,961
90 Northridge Regional Medi-Cal District	65,006	3	11,012	3	65,009
Division I	408,675	252,950	53,513	199,437	782,977
010 Wilshire	40.709	26,027	27	26.000	77,329
112 Exposition Park	12,027	22,662	8,455	14,207	53,173
14 Civic Center	13,372	7,418	0,100	7.418	27,282
116 Medi Cal Outreach	8,082	7,110		7,110	8,082
38 Metro North	36,062	31,290	12,510	18,780	90,064
060 Rancho Park	36,570	33,968	6,424	27,544	89,572
80 Medi-Cal Long Term District	42.510	1	0,120	1	42.511
89 Medi-Cal Mail-In Application Center	1,862	1		1	1,862
92 Hawthorne Medi-Cal District	146,537	8		8	146,545
Division II	337.731	121.374	27,416	93.958	536.420
05 Belvedere	99,973	49,998	5,960	44,038	161,566
06 Cudahy	46,271	34,782	7,966	26,816	96,302
113 Metro Family	65,184	32,075	9,380	22.695	119,211
115 Metro East Main Office	32,772	49,525	15,188	34,337	120,608
177 Florence	46,485	35,602	9,013	26,589	101,797
940 Norwalk	57,621	36,907	9,133	27,774	111,558
70 Metro Special	61,139	55,009	5	55,004	129,679
Division III	409,445	293,898	56.645	237,253	840,721
007 South Special	403,443	21,250	30,043	21.250	38,958
108 Southwest Special	78,953	45,526	18	45,508	137,314
26 Compton	69.204	49,755	12,450	37,305	144,340
127 South Central	, -		7.407		84,782
	28,744 59,115	34,582 48,896	12,244	27,175 36,652	133,266
131 South Family 162 Paramount	,		· ·		
	38,987	26,868	6,090	20,778	78,250
83 Southwest Family	19,771	37,407	15,479	21,928	88,362
Division IV	294,774	264,284	53,688	210,596	705,272
04 El Monte	92,248	39,274	7,982	31,292	147,140
20 San Gabriel Valley	55,567	39,474	6,164	33,310	113,524
36 Pomona	76,329	51,238	11,923	39,315	153,277
Division V GAIN Regions	224,144	129,986	26,069	103,917	413,941
Eligibility Systems Division	963	1 000 100	0177 004	045.404	963
DPSS Total****	1,675,732	1,062,492	217,331	845,161	3,459,121
Department of Health Services	1,035	1		1	1,036
Department of Children and Family Services	21,333	4 000 400	0477.004	0.17.100	21,333
Grand Total****	1,698,100	1,062,493	217,331	845,162	3,481,490

Numbers for Main Districts include both Main and Branch offices.

The Medi-Cal counts provided represent the Approved Caseload. Medi-Cal usage is tracked at the State level. Person counts reflect MAO recipients attached to CalWORKs cases.

<sup>\*\*\*</sup> This is the sum of all aid categories. These totals are duplicated to the extent that some families and persons are aided in more than one category.

<sup>\*\*\*\*</sup> DPSS Total and Grand Total counts for Total All Aids (duplicated) include the IHSS caseload found on page 7.



### In-Home Supportive Services Caseload by Office April 2012

Office	Number of Consumers*	Number of Terminations
019 IHSS Ops II - Pomona	11,861	274
074 IHSS Ops II El Monte	30,999	516
East Region Total	42,860	790
047 IHSS Ops III Metro IHSS	22,282	501
075 IHSS Ops III - Rancho Park	13,795	341
Metro West Region Total	36,077	842
001 IHSS Ops I Chatsworth	30,070	426
035 IHSS Ops I - Lancaster	6,653	293
073 IHSS Ops I - Burbank	24,011	248
North Region Total	60,734	967
077 IHSS Ops IV Hawthorne	39,156	1,280
South Region Total	39,156	1,280
Total	178,827	3,879

Each IHSS consumer represents a separate case or Assistance Unit.



#### Application Processing Summary April 2012

	CalWORKs	General Relief	Refugee	CAPI	Medical Assistance Only	CalFresh	IHSS	Total All Programs
Received*	12,701	21,932	106	354	30,585	52,209	5,011	122,898
Processed:								
Approvals	6,146	10,797	76	159	17,369	29,333	2,078	65,958
Non-Approvals	5,443	10,617	30	243	12,966	20,936	3,009	53,244
Total Processed (from current and prior months)	11,589	21,414	106	402	30,335	50,269	5,087	119,202
Approval Rate** (Approvals / Total Processed)	53.0%	50.4%	71.7%	39.6%	57.3%	58.4%	40.8%	55.3%

#### Comparison with Prior Month

Application Received								
This Month	12,701	21,932	106	354	30,585	52,209	5,011	122,898
Last Month	11,897	22,789	89	411	33,200	52,254	5,779	126,419
Percent Change	6.8%	-3.8%	19.1%	-13.9%	-7.9%	-0.1%	-13.3%	-2.8%
Total Processed	·	,				,	<u>'</u>	
This Month	11,589	21,414	106	402	30,335	50,269	5,087	119,202
Last Month	11,633	22,544	90	410	34,142	53,197	5,096	127,112
Percent Change	-0.4%	-5.0%	17.8%	-2.0%	-11.2%	-5.5%	-0.2%	-6.2%
Approval Rate								
This Month	53.0%	50.4%	71.7%	39.6%	57.3%	58.4%	40.8%	55.3%
Last Month	55.3%	51.9%	66.7%	30.0%	57.5%	58.0%	39.6%	55.7%
Percent Change	-4.1%	-2.9%	7.5%	31.8%	-0.4%	0.6%	3.3%	-0.7%

<sup>\*</sup> Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed that same month.

<sup>\*\*</sup> Total approvals are divided by total disposed.



## CalWORKs Application Processing by District April 2012

	Applications			Processed D	Ouring Month			Processir	ng Time
Districts*	Received in Month**	Two Parent	Approvals  Zero Parent	All Other	Total Approvals	Non- Approvals	Total Processed**	1-45 Days (percent)	46+ Days (percent)
002 Glendale	450	44	25	139	208	212	420	100.00	0.00
003 Pasadena	240	5	18	62	85	150	235	97.45	2.55
011 East Valley Main District	889	44	130	245	419	444	863	98.84	1.16
034 Lancaster Main District	932	38	65	287	390	342	732	97.95	2.05
082 West Valley District	809	28	59	173	260	457	717	98.19	1.81
Division I	3,320	159	297	906	1,362	1,605	2,967	98.52	1.48
012 Exposition Park	467	7	41	170	218	189	407	99.51	0.49
038 Metro North	532	28	66	177	271	200	471	99.15	0.85
060 Rancho Park	420	16	20	114	150	209	359	98.61	1.39
089 Medi-Cal Mail-In Application Center	1					1	1	100.00	0.00
Division II	1,420	51	127	461	639	599	1,238	99.11	0.89
005 Belvedere	530	18	59	145	222	260	482	96.89	3.11
006 Cudahy	400	23	64	156	243	94	337	99.41	0.59
013 Metro Family	604	27	110	213	350	235	585	98.29	1.71
015 Metro East	608	27	69	186	282	273	555	98.74	1.26
017 Florence	424	18	79	87	184	188	372	97.31	2.69
040 Norwalk	442	40	45	214	299	170	469	95.74	4.26
070 Metro Special	1					7	7	100.00	0.00
Division III	3,009	153	426	1,001	1,580	1,227	2,807	97.72	2.28
007 South Special	1								
008 Southwest Special	1					3	3	100.00	0.00
026 Compton	709	37	87	254	378	290	668	97.46	2.54
027 South Central	413	20	79	165	264	147	411	97.32	2.68
031 South Family	806	21	68	264	353	305	658	96.50	3.50
062 Paramount	447	25	42	161	228	177	405	99.26	0.74
083 Southwest Family	893	30	102	389	521	336	857	96.27	3.73
Division IV	3,270	133	378	1,233	1,744	1,258	3,002	97.14	2.86
004 El Monte	555	23	71	177	271	252	523	96.94	3.06
020 San Gabriel Valley	388	18	52	134	204	161	365	97.81	2.19
036 Pomona	739	35	57	254	346	341	687	98.40	1.60
Medi-Cal Operations Division	1,682	76	180	565	821	754	1,575	97.78	2.22
Total	12,701	572	1,408	4,166	6,146	5,443	11,589	97.93	2.07

Numbers for Main Districts include both Main and Branch offices.

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the **Back to Table of Contents** same month.



#### General Relief Application Processing by District April 2012

	Applications	Pro	cessed During Mo	nth*	Processing Time				
District	Received in Month*	Approvals	Non Approvals	Total Processed	1 - 30 Days (percent)	31 - 45 Days (percent)	46 - 60 Days (percent)	61+ Days (percent)	
002 Glendale	823	415	390	805	95.78	3.60	0.37	0.25	
003 Pasadena	2,110	920	1,165	2,085	96.31	2.93	0.62	0.14	
011 East Valley Main District			2	2	100.00	0.00	0.00	0.00	
034 Lancaster Main District	1,458	654	708	1,362	97.28	2.13	0.51	0.07	
Division I	4,391	1,989	2,265	4,254	96.52	2.80	0.54	0.14	
010 Wilshire	1,160	552	534	1,086	89.13	8.20	1.20	1.47	
014 Civic Center	855	500	386	886	92.10	5.42	1.13	1.35	
060 Rancho Park	1,489	715	819	1,534	85.14	10.89	2.74	1.24	
Division II	3,504	1,767	1,739	3,506	88.13	8.67	1.85	1.34	
006 Cudahy			1	1	100.00	0.00	0.00	0.00	
015 Metro East	1,723	806	799	1,605	96.95	2.24	0.81	0.00	
070 Metro Special	2,444	1,183	1,020	2,203	82.16	13.25	1.95	2.63	
Division III	4,167	1,989	1,820	3,809	88.40	8.61	1.47	1.52	
007 South Special	3,866	2,050	1,779	3,829	93.58	5.35	0.68	0.39	
008 Southwest Special	2,293	1,328	1,066	2,394	82.83	14.58	1.63	0.96	
027 South Central	942	444	418	862	93.97	3.71	0.81	1.51	
031 South Family			3	3	100.00	0.00	0.00	0.00	
062 Paramount			1	1	100.00	0.00	0.00	0.00	
Division IV	7,101	3,822	3,267	7,089	90.00	8.27	1.02	0.72	
004 El Monte			1	1	100.00	0.00	0.00	0.00	
020 San Gabriel Valley	1,752	872	951	1,823	94.84	3.40	0.93	0.82	
036 Pomona	1,017	358	574	932	91.42	7.51	0.64	0.43	
Medi-Cal Operations Division	2,769	1,230	1,526	2,756	93.69	4.79	0.83	0.69	
Total	21,932	10,797	10,617	21,414	91.18	6.86	1.12	0.85	

<sup>\*</sup> Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



## Refugee Application Processing by District April 2012

	Applications	Pr	rocessed During Mont	h*	Processing Time		
District	Received in Month*	Approvals	Non Approvals	Total Processed	1 - 45 Days (percent)	46+ Days (percent)	
002 Glendale	47	36	8	44	97.73	2.27	
003 Pasadena	1		1	1	100.00	0.00	
Division I	48	36	9	45	97.78	2.22	
010 Wilshire	1		1	1	0.00	100.00	
038 Metro North	24	19	5	24	100.00	0.00	
Division II	25	19	6	25	96.00	4.00	
040 Norwalk			1	1	100.00	0.00	
Division III			1	1	100.00	0.00	
008 Southwest Special	1		1	1	100.00	0.00	
031 South Family	5	3	2	5	100.00	0.00	
083 Southwest Family	7	2	3	5	100.00	0.00	
Division IV	13	5	6	11	100.00	0.00	
020 San Gabriel Valley	20	16	8	24	100.00	0.00	
Medi-Cal Operations Division	20	16	8	24	100.00	0.00	
Total	106	76	30	106	98.11	1.89	

Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.



#### Medical Assistance Only Application Processing April 2012

#### **Processing Time \*\*\*\***

	Applications	Processed During Month**			Reg	ular	DA	PD
	Received in			Total				
Districts*	Month**	Approvals	Non Approvals	Processed***	1 - 45 Days %	46 + Days %	1- 90 Days %	90 + Days %
002 Glendale	673	435	296	731	90.55	9.45	67.35	32.65
003 Pasadena	359	169	206	375	94.49	5.51	58.33	41.67
011 East Valley Main District	1,125	646	445	1,091	90.92	9.08	66.67	33.33
034 Lancaster Main District	524	332	272	604	92.17	7.83	66.67	33.33
082 West Valley District	1,016	577	520	1,097	92.74	7.26	65.96	34.04
090 Northridge Regional Medi-Cal District	3,030	1,701	1,204	2,905	95.63	4.37	42.79	57.21
Division I	6,727	3,860	2,943	6,803	93.39	6.61	49.76	50.24
010 Wilshire	907	507	401	908	96.15	3.85	67.39	32.61
012 Exposition Park	6	22	3	25	95.83	4.17	0	0
014 Civic Center	84	24	54	78	98.28	1.72	63.16	36.84
016 Medi Cal Outreach	7,006	5,232	1,524	6,756	95.02	4.98	57.36	42.64
038 Metro North	135	40	236	276	23.31	76.69	60.00	40.00
060 Rancho Park	648	319	363	682	85.21	14.79	55.17	44.83
080 Medi-Cal Long Term District	698	298	232	530	76.92	23.08	63.22	36.78
089 Medi-Cal Mail-In Application Center	5,052	1,543	3,230	4,773	95.05	4.95	100.00	0.00
092 Hawthorne Medi-Cal District	246	88	177	265	20.80	79.20	26.67	73.33
Division II	14,782	8,073	6,220	14,293	91.32	8.68	60.28	39.72
005 Belvedere	898	454	360	814	92.08	7.92	49.09	50.91
006 Cudahy	599	298	250	548	86.54	13.46	15.38	84.62
013 Metro Family	13	20	11	31	90.00	10.00	100.00	0.00
015 Metro East	253	200	92	292	95.76	4.24	83.33	16.67
017 Florence	245	149	89	238	92.98	7.02	60.00	40.00
040 Norwalk	878	681	360	1,041	80.94	19.06	50.00	50.00
070 Metro Special	884	475	500	975	91.61	8.39	30.66	69.34
Division III	3,770	2,277	1,662	3,939	88.46	11.54	39.06	60.94
008 Southwest Special	756	524	255	779	92.55	7.45	68.00	32.00
026 Compton	518	277	242	519	96.44	3.56	57.14	42.86
027 South Central	211	109	95	204	98.50	1.50	100.00	0.00
031 South Family	597	309	273	582	90.11	9.89	79.17	20.83
062 Paramount	334	204	117	321	96.81	3.19	50.00	50.00
083 Southwest Family	24	28	6	34	94.12	5.88	0	0
Division IV	2,440	1,451	988	2,439	93.90	6.10	69.33	30.67
004 El Monte	608	332	282	614	81.90	18.10	61.90	38.10
020 San Gabriel Valley	469	369	187	556	92.16	7.84	63.64	36.36
036 Pomona	851	351	362	713	81.12	18.88	48.39	51.61
Medi-Cal Operations Division	1,928	1,052	831	1,883	84.60	15.40	57.65	42.35
DPSS Total	29,647	16,713	12,644	29,357	91.19	8.81	53.07	46.93
Department of Health Services	782	566	320	886	42.44	57.56	25.27	74.73
Department of Children and Family Services	156	90	2	92	97.78	2.22	100.00	0.00
Grand Total	30,585	17,369	12,966	30,335	90.50	9.50	46.84	53.16

<sup>\*</sup> Numbers for Main Districts include both Main and Branch offices.

<sup>\*\*</sup> Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

<sup>\*\*\*</sup> Of the 30,335 applications processed during the month, 28,201 were regular and 2,134 were DAPD (Disability and Adult Programs Division). Also included are denied CalWORKs applications that are reevaluated for MAO.

<sup>\*\*\*\*</sup> Applications not meeting Medi-Cal citizenship requirements are excluded from the processing time columns



#### CalFresh Application Processing by District April 2012

	Applications Received in		Approvals		I	Non Approvals		Total Processed	Percent	Percent Processed in 30 Days		
Districts*	Month**	Public Assistance***	Non-Public *Assistance****	Total	Public Assistance***	Non-Public Assistance****	Total		Public Assistance***	Non Public Assistance****	Total	
002 Glendale	2,192	220	1,126	1,346	123	814	937	2,283	98.83	95.05	95.62	
003 Pasadena	2,897	75	1,426	1,501	91	1,316	1,407	2,908	95.78	97.37	97.28	
011 East Valley Main District	2,390	382	1,118	1,500	195	547	742	2,242	97.92	95.08	95.81	
034 Lancaster Main District	3,059	326	1,318	1,644	143	1,137	1,280	2,924	98.51	98.00	98.08	
082 West Valley District	2,025	213	892	1,105	234	567	801	1,906	96.87	95.68	95.96	
090 Northridge Regional Medi-Cal District						1	1	1		100.00	100.00	
Division I	12,563	1,216	5,880	7,096	786	4,382	5,168	12,264	97.80	96.47	96.69	
010 Wilshire	2,394		1,338	1,338		1,004	1,004	2,342		94.19	94.19	
012 Exposition Park	465	194	89	283	111	20	131	414	99.67	92.66	97.83	
014 Civic Center	941		429	429		491	491	920		97.39	97.39	
038 Metro North	523	198	139	337	110	31	141	478	99.35	98.24	98.95	
060 Rancho Park	2,900	152	1,386	1,538	107	1,193	1,300	2,838	96.14	95.08	95.17	
089 Medi-Cal Mail-In Application Center	1				1		1	1	100.00		100.00	
Division II	7,224	544	3,381	3,925	329	2,739	3,068	6,993	98.51	95.13	95.55	
005 Belvedere	1,608	158	725	883	131	437	568	1,451	82.35	92.08	90.14	
006 Cudahy	1,145	145	517	662	38	281	319	981	97.27	92.48	93.37	
013 Metro Family	486	208	144	352	107	27	134	486	93.65	81.29	89.30	
015 Metro East	2,690	217	1,309	1,526	153	926	1,079	2,605	96.22	95.17	95.32	
017 Florence	795	154	297	451	99	124	223	674	97.63	93.82	95.25	
040 Norwalk	1,148	166	523	689	80	383	463	1,152	80.89	80.24	80.38	
070 Metro Special	3,786	1	2,093	2,094	2	1,568	1,570	3,664	100.00	95.33	95.33	
Division III	11,658	1,049	5,608	6,657	610	3,746	4,356	11,013	91.38	92.86	92.64	
007 South Special	3,933		2,271	2,271		1,588	1,588	3,859		96.37	96.37	
008 Southwest Special	3,681		2,009	2,009	2	1,568	1,570	3,579	100.00	86.61	86.62	
026 Compton	1,411	292	514	806	167	439	606	1,412	92.59	83.42	86.40	
027 South Central	1,647	144	822	966	65	567	632	1,598	87.56	97.41	96.12	
031 South Family	1,761	291	675	966	166	429	595	1,561	92.34	93.03	92.83	
062 Paramount	795	151	297	448	81	171	252	700	98.71	96.79	97.43	
083 Southwest Family	949	387	166	553	275	85	360	913	96.53	82.07	92.55	
Division IV	14,177	1,265	6,754	8,019	756	4,847	5,603	13,622	94.01	91.81	92.14	
004 El Monte	1,327	170	602	772	102	400	502	1,274	67.28	95.01	89.09	
020 San Gabriel Valley	2,561	133	1,293	1,426	67	1,072	1,139	2,565	93.50	95.64	95.48	
036 Pomona	2,699	303	1,135	1,438	208	892	1,100	2,538	92.17	84.85	86.33	
Medi-Cal Operations Division	6,587	606	3,030	3,636	377	2,364	2,741	6,377	85.55	91.47	90.56	
Total	52,209	4,680	24,653	29,333	2,858	18,078	20,936	50,269	93.86	93.59	93.63	

<sup>\*</sup> Numbers for Main Districts include both Main and Branch offices.

<sup>\*</sup> Applications received in one month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications received in the month and the number processed in the same month.

<sup>\*\*</sup> All members of the CalFresh household received CalWORKs assistance during the month.

<sup>\*\*\*\*</sup> None, or only some, of the members of the CalFresh household received CalWORKs assistance during month.



## In-Home Supportive Services Application Processing by Office April 2012

	Applications Received		Processed During month*	
Office	in Month*	Approvals	Non-Approvals	Total Processed*
019 IHSS Ops II - Pomona	431	147	233	380
074 IHSS Ops II El Monte	726	307	276	583
East Region	1,157	454	509	963
047 IHSS Ops III Metro IHSS	711	255	329	584
075 La Cienega IHSS	371	123	229	352
Metro West Region	1,082	378	558	936
001 IHSS Ops I Chatsworth	684	319	274	593
035 IHSS Ops I - Lancaster	293	115	189	304
073 IHSS Ops I - Burbank	277	179	330	509
North Region	1,254	613	793	1,406
077 IHSS Ops IV Hawthorne	1,518	633	1,149	1,782
South Region	1,518	633	1,149	1,782
Total	5,011	2,078	3,009	5,087

**Back to Table of Contents** 

<sup>\*</sup> Applications Received in One Month often have their final status determined in the following month. Consequently, there is no direct relationship between the number of applications in the month and the number processed that same month.



# Cash Aid Programs Terminations by District April 2012

		CalV	VORKs			General Relie	f	Refugee	CAPI
District*	Total	Two Parent**	Zero Parent***	All Other***	Total	Employable	Unemployable		
002 Glendale	513	123	85	305	735	383	352	37	
003 Pasadena, San Fernando	249	27	52	170	1,463	857	606		
011 East Valley, Santa Clarita	966	86	332	548					
034 Lancaster Main District	1,093	133	194	766	1,098	667	431		
082 West Valley	808	94	220	494					
Division I	3,629	463	883	2,283	3,296	1,907	1,389	37	
010 Wilshire					915	515	400		119
012 Exposition Park	776	60	169	547					
014 Civic Center					921	351	570		
038 Metro North	632	67	235	330				18	
060 Rancho Park	518	57	116	345	1,360	715	645		
Division II	1,926	184	520	1,222	3,196	1,581	1,615	18	119
005 Belvedere	371	46	114	211	1		1		
006 Cudahy	545	45	163	337					
013 Metro Family	815	47	341	427					
015 Metro East Main Office	1,206	121	406	679	1,336	874	462		
017 Florence	761	63	301	397					
040 Norwalk	606	69	100	437	1		1		
070 Metro Special					2,152	1,111	1,041		
Division III	4,304	391	1,425	2,488	3,490	1,985	1,505		
007 South Special					3,005	1,822	1,183		
008 Southwest Special					2,346	1,249	1,097		
026 Compton	1,033	98	246	689					
027 South Central	716	61	191	464	653	392	261		
031 South Family	951	82	234	635				1	
062 Paramount	556	55	129	372					
083 Southwest Family	1,280	94	277	909				1	
Division IV	4,536	390	1,077	3,069	6,004	3,463	2,541	2	
004 El Monte	565	65	127	373					
020 San Gabriel Valley	577	70	158	349	1,121	741	380	6	
036 Pomona	828	104	159	565	613	394	219		
Division V GAIN Regions	1,970	239	444	1,287	1,734	1,135	599	6	
UNKNOWN UNKNOWN					1		1		
UNKNOWN					1		1		
Total	16,365	1,667	4,349	10,349	17,720	10,071	7.649	63	119

Numbers for these offices include both the Main and Branch offices.

This Category includes families that have two aided, GAIN Sanctioned or time-limited, non-disabled parents with at least one child in common.

All parents/adults in these families are excluded or ineligible to aid for reasons other than GAIN sanction or time limits.

<sup>\*\*\*\*</sup> This category includes all other families not included in the first two.



# Supplemental Programs Terminations by District April 2012

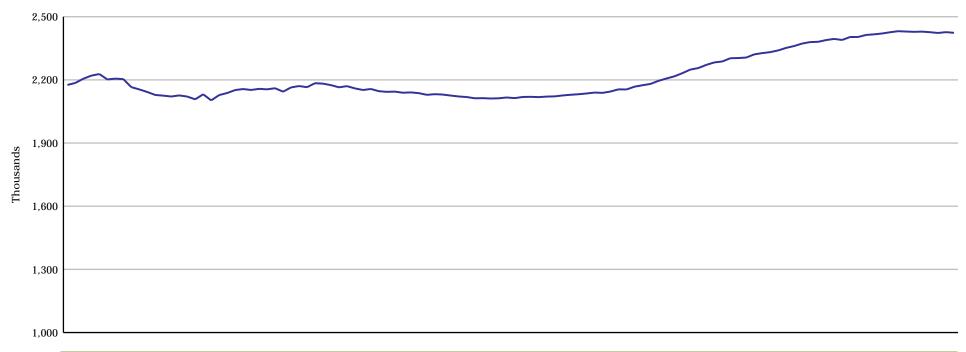
	Medical		Total All Aids**		
District*	Assistance Only	Total	PACF	NACF	Cash Aid and Supplemental Programs
002 Glendale	557	2.090	211	1,879	3,932
003 Pasadena, San Fernando	263	2,156	101	2,055	4,131
		· · · · · · · · · · · · · · · · · · ·	453		
011 East Valley, Santa Clarita	745	2,479		2,026	4,190
034 Lancaster Main District	570	2,752	356	2,396	5,513
082 West Valley	1,105	2,510	367	2,143	4,423
090 Northridge Regional Medi-Cal District	836				836
Division I	4,076	11,987	1,488	10,499	23,025
010 Wilshire	410	1,843		1,843	3,287
012 Exposition Park	157	676	243	433	1,609
014 Civic Center	192	726		726	1,839
016 Medi Cal Outreach	1,814				1,814
038 Metro North	210	793	287	506	1,653
060 Rancho Park	367	2,452	237	2,215	4,697
080 Medi-Cal Long Term District	503				503
089 Medi-Cal Mail-In Application Center	25	1		1	26
092 Hawthorne Medi-Cal District	1,025				1,025
Division II	4,703	6,491	767	5,724	16,453
005 Belvedere	859	2,136	150	1,986	3,367
006 Cudahy	462	1,362	261	1,101	2,369
013 Metro Family	380	1,041	284	757	2,236
015 Metro East Main Office	257	2,654	524	2,130	5,453
017 Florence	318	1,186	323	863	2,265
040 Norwalk	737	1,350	248	1.102	2,694
070 Metro Special	573	3,649	240	3,649	6,374
Division III	3,586	13,378	1,790	11,588	24,758
	3,360		1,790	,	
007 South Special	700	2,556		2,556	5,561
008 Southwest Special	720	3,415	400	3,415	6,481
026 Compton	678	1,924	423	1,501	3,635
027 South Central	284	1,839	288	1,551	3,492
031 South Family	518	1,955	378	1,577	3,425
062 Paramount	371	1,242	251	991	2,169
083 Southwest Family	201	1,242	496	746	2,724
Division IV	2,772	14,173	1,836	12,337	27,487
004 El Monte	782	1,283	223	1,060	2,630
020 San Gabriel Valley	391	2,224	256	1,968	4,319
036 Pomona	797	2,493	347	2,146	4,731
Division V GAIN Regions	1,970	6,000	826	5,174	11,680
880 LEADER Application Development	1				1
Eligibility Systems Division	1				1
DPSS Total**	17,108	52,029	6,707	45,322	107,283
Department of Health Services	35				35
Department of Children and Family Services	23				23
UNKNOWN	-				1
Grand Total**	17,166	52,029	6,707	45,322	107,342
Grand Total	11,100	02,020	0,101	10,022	107,012

Numbers for Main Districts include both Main and Branch offices.

DPSS Total and Grand Total counts for Total All Aids include IHSS caseload found on page 7.



#### **Persons Aided - All Aids Combined**



	2003	2004	<u>2005</u>	2006	2007	2008	2009	2010	2011	2012
January	2,176,029	2,125,174	2,157,416	2,159,561	2,125,532	2,120,743	2,174,614	2,303,749	2,394,585	2,426,501
February	2,185,622	2,121,033	2,155,158	2,151,993	2,121,183	2,121,664	2,180,687	2,306,162	2,389,716	2,422,909
March	2,205,706	2,126,252	2,160,504	2,156,830	2,118,608	2,126,084	2,195,497	2,321,333	2,403,761	2,426,841
April	2,220,340	2,120,822	2,143,971	2,146,245	2,112,631	2,129,358	2,206,577	2,327,154	2,403,859	2,423,481
May	2,227,731	2,107,699	2,164,290	2,143,301	2,113,264	2,131,845	2,216,924	2,331,869	2,413,553	
June	2,202,094	2,131,565	2,170,799	2,144,293	2,111,673	2,135,562	2,232,040	2,340,068	2,416,384	
July	2,205,980	2,102,765	2,165,355	2,138,980	2,112,568	2,139,790	2,249,143	2,352,189	2,420,344	
August	2,203,801	2,127,918	2,184,371	2,140,548	2,116,434	2,138,281	2,256,283	2,360,927	2,426,295	
September	2,165,470	2,137,604	2,182,116	2,137,037	2,113,352	2,144,760	2,271,473	2,372,707	2,431,316	
October	2,154,853	2,151,665	2,174,983	2,129,048	2,118,831	2,155,204	2,283,036	2,379,568	2,429,646	
November	2,142,473	2,156,602	2,164,674	2,132,091	2,119,663	2,154,415	2,287,582	2,380,834	2,428,279	
December	2,128,450	2,152,193	2,170,366	2,130,380	2,118,174	2,167,776	2,302,924	2,389,268	2,429,214	



November

December

433,899

428,578

417,371

418,660

392,509

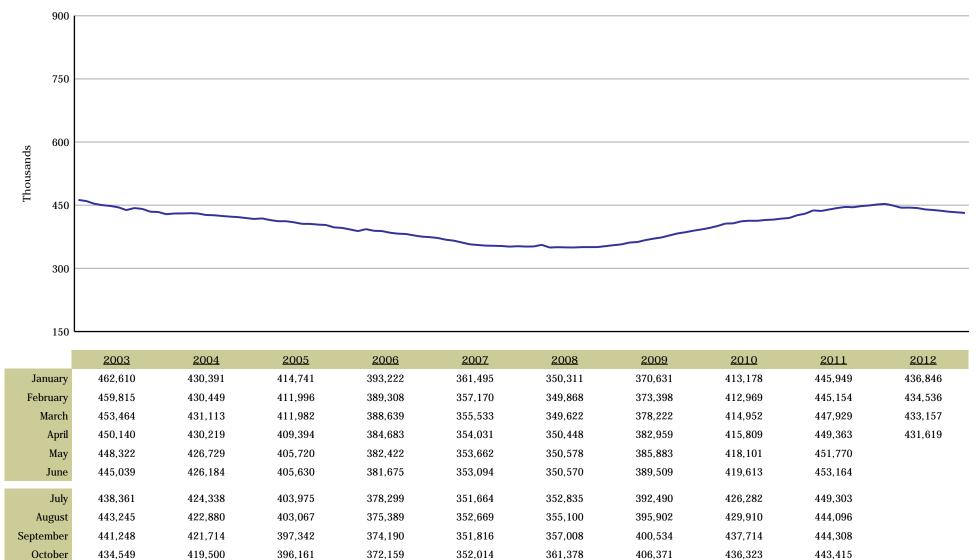
388,447

368,084

365,841

#### **Persons Aided - CalWORKs**

January 2003 to April 2012



355,989

349,574

362,652

367,163

406,992

411,842

439,859

443,245

440,023

438,715



#### **Persons Aided - General Relief**



	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
January	64,625	63,771	66,742	66,552	57,776	63,189	75,764	93,105	108,951	106,395
February	63,928	63,932	65,248	64,682	57,034	62,466	75,029	91,999	106,390	104,536
March	65,236	66,224	65,932	67,390	58,470	64,302	78,145	95,395	109,212	105,869
April	65,607	66,545	65,309	63,895	58,365	64,974	80,052	95,486	109,311	104,699
May	65,176	65,112	64,467	61,660	59,065	66,227	80,623	96,286	109,062	
June	65,057	65,352	64,652	60,895	60,014	67,488	82,524	97,923	111,018	
July	65,667	66,386	64,349	60,187	60,786	69,193	85,223	101,683	112,308	
August	65,203	67,178	65,091	60,321	61,715	70,260	85,953	102,982	113,344	
September	64,984	67,760	65,397	59,683	60,678	71,387	88,079	104,057	112,898	
October	63,874	66,270	65,069	57,321	60,403	69,738	89,627	104,042	110,285	
November	61,969	66,013	64,484	57,487	61,178	71,942	89,813	104,969	107,656	
December	63,717	66,330	62,421	57,145	61,406	74,143	92,103	107,452	106,647	



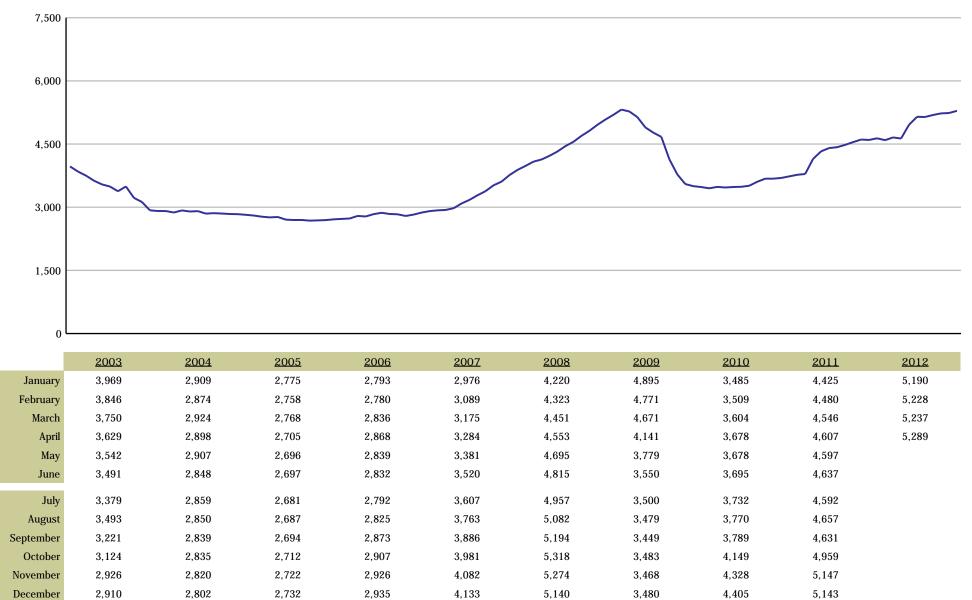
### Persons Aided - Refugee



	2003	2004	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	<u>2011</u>	2012
January	663	524	399	414	992	1,292	1,410	1,380	768	529
February	667	536	409	418	1,005	1,326	1,542	1,323	709	496
March	659	500	437	429	993	1,347	1,630	1,293	740	467
April	610	494	453	401	904	1,372	1,677	1,309	614	463
May	537	452	433	379	839	1,241	1,622	1,235	543	
June	494	457	440	395	852	1,253	1,669	1,246	596	
July	475	440	445	444	817	1,232	1,746	1,219	598	
August	515	422	441	491	853	1,269	1,793	1,143	550	
September	547	394	432	605	885	1,319	1,786	1,080	511	
October	499	399	422	642	1,029	1,407	1,706	1,023	533	
November	491	381	420	848	1,132	1,387	1,554	888	566	
December	492	388	404	966	1,267	1,446	1,502	870	571	

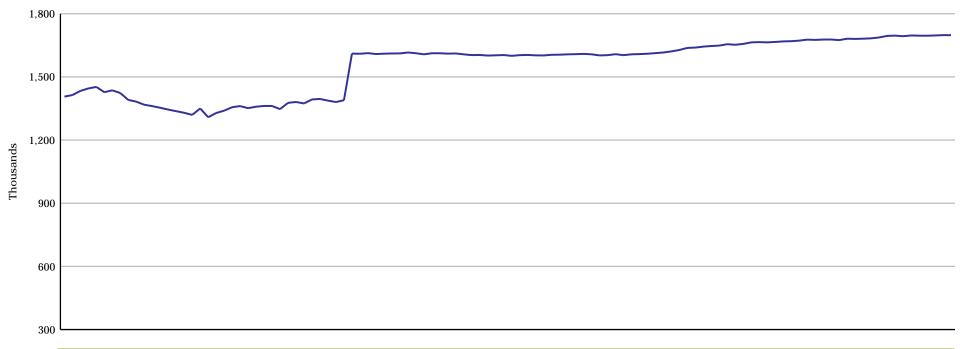


#### **Persons Aided - CAPI\***





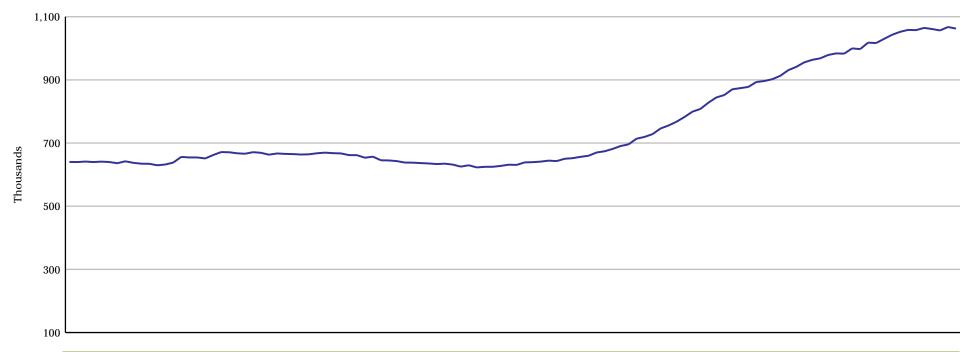
### **Persons Aided - Medical Assistance Only**



	2003	2004	<u>2005</u>	2006	2007	2008	2009	2010	2011	2012
January	1,406,522	1,353,228	1,358,470	1,610,580	1,610,495	1,601,826	1,608,284	1,652,545	1,677,657	1,695,530
February	1,413,691	1,344,771	1,362,025	1,609,912	1,611,324	1,604,958	1,609,965	1,656,625	1,674,595	1,696,763
March	1,433,380	1,336,927	1,361,840	1,612,873	1,606,981	1,605,420	1,612,871	1,664,015	1,681,467	1,698,376
April	1,445,267	1,329,514	1,346,964	1,608,581	1,603,501	1,607,132	1,615,916	1,665,214	1,680,359	1,698,100
May	1,452,265	1,319,549	1,376,740	1,610,182	1,604,117	1,607,865	1,621,134	1,663,980	1,681,497	
June	1,427,276	1,350,166	1,380,861	1,611,201	1,601,343	1,609,248	1,627,826	1,665,971	1,683,049	
July	1,436,246	1,308,380	1,373,812	1,611,515	1,602,534	1,607,295	1,637,703	1,668,643	1,687,322	
August	1,423,220	1,328,548	1,392,970	1,615,820	1,603,846	1,602,051	1,639,215	1,669,561	1,694,711	
September	1,390,581	1,339,599	1,395,267	1,612,472	1,600,003	1,603,149	1,643,871	1,672,275	1,696,079	
October	1,382,429	1,356,053	1,387,259	1,607,194	1,603,238	1,607,896	1,646,630	1,677,012	1,693,154	
November	1,367,723	1,361,372	1,380,600	1,612,304	1,604,229	1,603,186	1,648,758	1,675,728	1,696,764	
December	1,361,270	1,351,417	1,389,196	1,612,219	1,602,354	1,607,228	1,655,341	1,677,283	1,695,805	



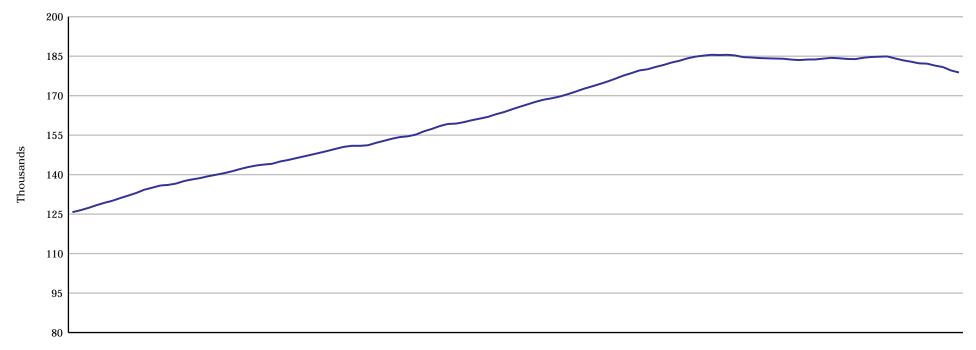
#### **Persons Aided - CalFresh**



	2003	2004	<u>2005</u>	2006	2007	2008	2009	2010	2011	2012
January	640,239	632,052	668,997	661,664	631,850	644,368	719,388	873,906	983,972	1,061,099
February	639,800	638,116	663,088	653,479	625,321	642,827	728,164	877,708	982,952	1,056,530
March	641,417	656,154	667,068	657,003	629,729	650,233	745,955	893,254	999,836	1,067,474
April	639,816	654,400	665,689	645,412	622,860	652,132	755,533	896,310	997,431	1,062,493
May	641,206	654,425	665,018	644,941	624,750	656,361	767,382	902,170	1,017,987	
June	639,950	651,213	663,654	642,842	624,827	659,778	782,354	912,861	1,016,668	
July	636,053	662,139	664,358	638,219	627,626	670,143	799,325	930,781	1,029,907	
August	642,295	671,442	667,652	637,972	631,525	673,922	807,965	941,140	1,042,754	
September	637,365	670,871	669,642	636,555	630,752	681,301	827,823	955,463	1,052,181	
October	634,616	667,536	667,981	635,344	638,796	690,571	844,497	963,522	1,058,355	
November	634,291	666,183	667,264	633,506	639,412	695,872	852,054	968,213	1,057,476	
December	629,613	671,176	661,703	634,763	641,215	713,748	870,368	978,920	1,064,647	



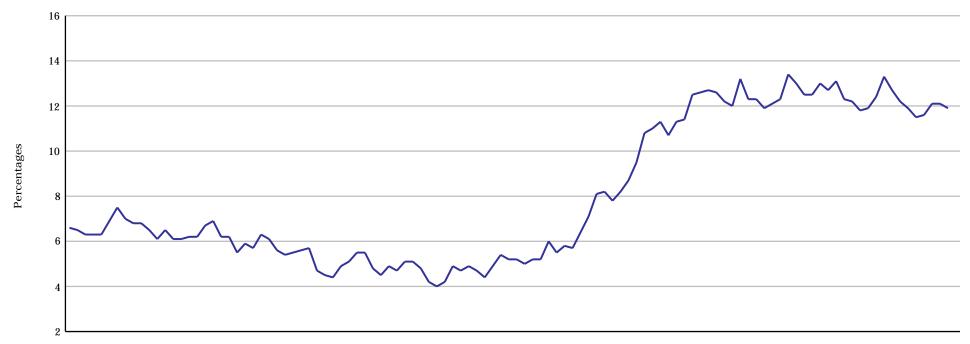
#### **Persons Aided - IHSS\***



	2003	2004	<u>2005</u>	<u>2006</u>	2007	2008	<u>2009</u>	<u>2010</u>	<u>2011</u>	2012
January	125,748	136,099	143,843	150,951	159,380	169,007	180,031	184,647	184,215	181,431
February	126,475	136,623	144,121	151,155	159,934	169,661	180,902	184,518	183,956	180,876
March	127,353	137,584	145,001	152,069	160,674	170,549	181,653	184,307	183,891	179,577
April	128,377	138,187	145,555	152,839	161,279	171,536	182,586	184,189	184,407	178,827
May	129,287	138,693	146,258	153,636	161,924	172,598	183,260	184,120	184,698	
June	130,071	139,390	146,935	154,271	162,916	173,477	184,191	184,037	184,815	
July	131,098	139,961	147,626	154,562	163,733	174,418	184,839	183,722	184,933	
August	132,040	140,557	148,334	155,222	164,779	175,382	185,212	183,524	184,153	
September	133,043	141,288	149,061	156,445	165,780	176,485	185,542	183,742	183,444	
October	134,269	142,138	149,837	157,368	166,712	177,662	185,452	183,766	182,917	
November	135,039	142,883	150,563	158,463	167,677	178,576	185,538	184,081	182,289	
December	135,859	143,465	150,963	159,250	168,477	179,608	185,276	184,383	182,181	



### **Unemployment Rate - Los Angeles County**



	2003	2004	<u>2005</u>	<u>2006</u>	<u>2007</u>	<u>2008</u>	<u>2009</u>	<u>2010</u>	2011	2012
January	6.60	6.50	6.30	5.50	4.90	6.00	10.80	13.20	13.10	12.10
February	6.50	6.10	6.10	5.50	4.70	5.50	11.00	12.30	12.30	12.10
March	6.30	6.10	5.60	4.80	4.90	5.80	11.30	12.30	12.20	11.90
April	6.30	6.20	5.40	4.50	4.70	5.70	10.70	11.90	11.80	11.00
May	6.30	6.20	5.50	4.90	4.40	6.40	11.30	12.10	11.90	
June	6.90	6.70	5.60	4.70	4.90	7.10	11.40	12.30	12.40	
July	7.50	6.90	5.70	5.10	5.40	8.10	12.50	13.40	13.30	
August	7.00	6.20	4.70	5.10	5.20	8.20	12.60	13.00	12.70	
September	6.80	6.20	4.50	4.80	5.20	7.80	12.70	12.50	12.20	
October	6.80	5.50	4.40	4.20	5.00	8.20	12.60	12.50	11.90	
November	6.50	5.90	4.90	4.00	5.20	8.70	12.20	13.00	11.50	
December	6.10	5.70	5.10	4.20	5.20	9.50	12.00	12.70	11.60	

#### **Glossary**

<u>Department of Public Social Services (DPSS)</u> administers programs that provide services to individuals and families in need. These programs are designed to both alleviate hardship and promote family health, personal responsibility, and economic independence. Most DPSS programs are mandated by federal and State laws.

<u>California Work Opportunity and Responsibility to Kids (CalWORKs)</u> provides temporary financial assistance and employment-focused services to families with minor children who may or may not have income, and their property limit is below State maximum limits for their family size. In addition, the family must meet one of the following deprivations:

- Either parent is deceased;
- Either parent is physically or mentally incapacitated;
- The principal wage earner is unemployed; and
- Either parent is absent from the home in which the child is living.

#### Types of Assistance Units include:

- <u>Two Parent Families</u> include two non-disabled or unemployed, natural or adoptive parents of the same aided or SSI/SSP minor child (living in the home), unless both parents are minors and neither is the head-ofhousehold.
- <u>Zero Parent Families</u> are those in which the parent(s) or caretaker(s) are excluded from or ineligible for aid.
- <u>All Other Families</u> are those that have not been identified as either a two parent or a zero parent family.
- <u>Safety Net Cases</u> are those families in which all adults have been discontinued and removed from the assistance unit for reaching the CalWORKs 60-month time limit.
- <u>TANF Timed-Out</u> are those families that include an adult head-of-household or a spouse of a head-of-household, (including minors that are head-of-household) who have received Federal TANF assistance for a total of 60 cumulative months.

<u>Cash Assistance Program to Immigrants (CAPI)</u> provides cash to certain aged, blind, or disabled legal non-citizens ineligible for Supplemental Security Income/State Supplemental Payment (SSI/SSP) due to their immigration status. CAPI participants may be eligible for Medi-Cal, In-Home Supportive Services (IHSS), and/or Food Stamp benefits. Individuals requesting such benefits must file the appropriate application for the other program.

<u>The Food Stamp Program</u> helps eligible low-income families and individuals meet their basic nutritional needs by increasing their food purchasing power. Individuals residing in room and board arrangements, homeless individuals in shelters, and temporary residents of a shelter for battered women and children, may also be eligible to receive Food Stamps.

**General Relief (GR)** is a County-funded program that provides cash aid to indigent adults who are ineligible for Federal or State programs.

<u>In-Home Supportive Services (IHSS)</u> enables low-income aged, blind and disabled individuals to remain safely at home by paying caregivers to provide personal care and domestic and related services.

**LEADER** is the Los Angeles Eligibility, Automated Determination, Evaluation and Reporting System.

<u>Medical Assistance Only (MAO)</u> provides comprehensive medical benefits to low-income families with children, pregnant women, and adults who are over 65, blind, or disabled. Once an individual or family is found to be within the property (resources) limits, income will then help to determine the category of Medi-Cal eligibility, as well as whether there is a share-of-cost or no share-of-cost. CalWORKs families receive no-cost Medi-Cal.

Refugee Resettlement Program (RRP) is made up of many program partners at the federal, state, county, and community levels. Typically, refugees are eligible for the same assistance programs as citizens including CalWORKs, Food Stamps, Medi-Cal, SSI/SSP, and General Relief. In addition, single adults or couples without children who are not eligible for other welfare assistance may receive Refugee Cash Assistance (RCA). Vital to the success of the California Refugee Program are the contributions made by Mutual Assistance Associations, and Community Based Organizations (CBOs) that provide culturally and liguistically appropriate services.